

NNAM Student Care
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KIFID - aansluitnummer : 300.003193
AFM - license number : 12005973
KvK - dossiernummer : 64950492

Information about our services

We will gladly inform you about a number in advance important characteristics of our company. Do you have questions arising from this information, you hesitate do not contact us.

Registration AFM

Our office NNAM Student Care BV is one affiliated institution of North Netherlands Assurantiemakelaars BV (Chamber of Commerce: 02081993) and is registered with the Netherlands Authority for the Financial Markets under number: 12005973.

Nature of service

Our office has the permit to advise you and to mediate in:

- Non-life insurances Private and Business
- Health insurance
- Income insurance
- Asset insurance
- Pension insurance
- Premium pension receivables

We also have the permit to advise in participation rights in investment institutions. Our services focus on non-life insurance for individuals and health insurances

Advice-free

Our office is completely free of advice. That is to say that we have no contractual obligation to advise you to opt for the financial products from certain banks, insurers or others financial institutions.

Internal remuneration policy

The remuneration of our employees is not influenced by the number of advice given or by the number of financial products in which it is mediated. All employees within our company have a fixed salary that is market conform. Our employees are approached and assessed for integrity, solid and customer-oriented behavior. The remuneration of our employees is determined on the basis of this assessment.

Selection of providers

Periodically we make a selection from the financial products that banks and insurance companies carry. Based on this selection, we work together with a number of preferred providers. We determine who they are. We are therefore completely free in our advice. We are happy to inform you.

Our remuneration

The costs of our work can be paid by the financial institution with which we put you in contact. This commission is part of the premium charged to you by the financial institution. Another possibility is that we charge you directly for your costs.

We will inform you in advance how we charge the costs for our work. We would also like to refer you to our service provision documents. You can find it on our website.

Complaints

We do our best to serve you as well as possible. If you are not satisfied, we ask you to inform us immediately. We will do our utmost to remedy your complaint as soon as possible. If you are of the opinion that we have not responded adequately to your complaint, you can contact us within a period of three months:

Financial Services Complaints Institute (KIFID)

PO Box 93257
2509 AG The Hague
Tel. 0900 - 3552248
Internet: www.kifid.nl